# Social robots in the frame of holistic

# care intervention with older adults

## Diana Marques Fundación INTRAS



FUNDACIÓN

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This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 101016834



# **Context of the study**

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- risk of **premature death**, **worsening of health**, **physical**, cognitive deterioration and loss of quality of life
- lacks on the **systematization**
- low communication between sectors
- difficult early detection, adequate holistic monitoring progress or high personalization of health and social prescriptions.





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# **Social robots?**

## Assistive technologies as **Socially Assistive Robots (SAR's)**:



- support the caregiving process
- addressing areas of need that influence admission to nursing home (physical, cognitive, medical and psychosocial issues)
- advantage to care plans adherence.



# What do we aim for?



- Prevents the health **deterioration**:
- Reduces the logistic **workload**;
- Increases quality of life;
- Enables a social presence;
- Increases the **communication** between services;

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- Supports the **therapeutic plans**;
- Increases the level of **personalisation**;



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# How?

- Used in various settings (within clinical work and dwelling scenarios) and individual or group format;
- User interface for the communication with the patient (Pepper/tablet applications);
- Mood screening by image (robot) and Likert scale (Tablet);
- Supports the **collection of data** and organizing this in an efficient manner;
- Provides a **monitoring feature**, with compliance of the privacy policies;
- Support with application of GRADIOR and iMAT app and an activity plan editor.



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# Virtual coach for a continuity of care



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## Evaluating the effect, **usability** and **acceptability** of the solution to support continuity of care.

#### **Research Questions:**

The study

- Are the solutions integrated in Pilot 6 usable and accepted by end-users?
- Does the system produce **cognitive changes** for older adults?
- Does the system produce changes in quality of life?
- Does the system produce changes in the participant's mood?
- Does the system support an understanding of improving continuity of care?









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# The sub-study

Qualitative evaluation of the usability and acceptability of the solution.

### **Research Questions:**

 Does the system support an understanding of improving continuity of care?







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Study design: Qualitative analysis

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# **Robot Pepper arrival**









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# **Co-creation methodology**

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*"It is good to older adults with mild cognitive impairment. For patients with serious dementia / severe cognitive impairment, the robot can scare them and confuse them."* 

*"If the robot does not give more work to professionals, then it is a good tool."* 

"It's a simple presence, it can animate patients."

*"It takes workload to the professional, which is good."* 

"It allows for the professional to have time to other tasks or to focus on one patient while the robot gives stimulation to the rest. This, if the robot works well."



# Initial feedback - Features

*"It could have a good effect the fact that it is a robot. Sometimes patients do not listen to the professionals, maybe with a different and innovative tool like this, the patients can have more interest and motivation to carry out the exercises."*  *"It has a friendly aspect." "The movements seem quite natural."* 

"The voice is a little mechanic."



# The work continues...



## Follow us!





#### Enhancing Continuity of Care in Neuropsychological Rehabilitation and Elderly Care with Virtual Assistant

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#### THE SOLUTION

The Virtual Coach for Continuity of Care serves as a screening and intervention tool, detecting and

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# treatment # tumor # user

# Want to read more about our work?

Here are two appetizers to start:

## **ISRCTN** registry



### ISRCTN85439821 https://doi.org/10.1186/ISRCTN85439821

Almeida, R.; Marques, D.; Losada Durán, R.; Cid-Bartolomé, T.; González-González, S.; Hatzikou, M. (2023). A game changer Joint Design Journey of PREMS and PROMS in the HOSMARTAI virtual coach study. (Poster Presentation) ICIC23 - International Conference on Integrated Care, Antwerpen, Belgium, Poster N659.



## Thank you for your attention



